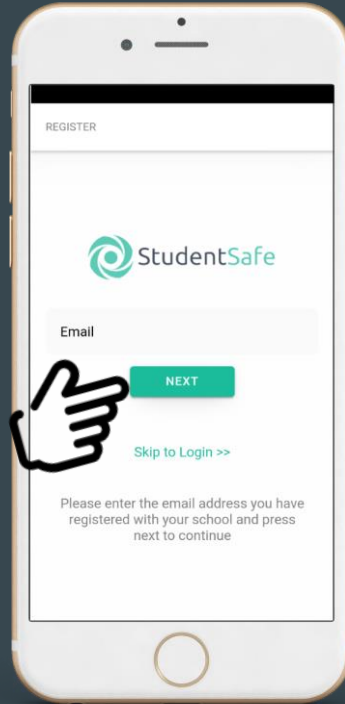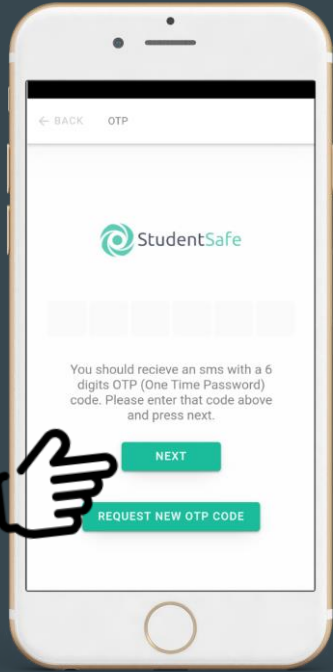# StudentSafe

Parent App Guide
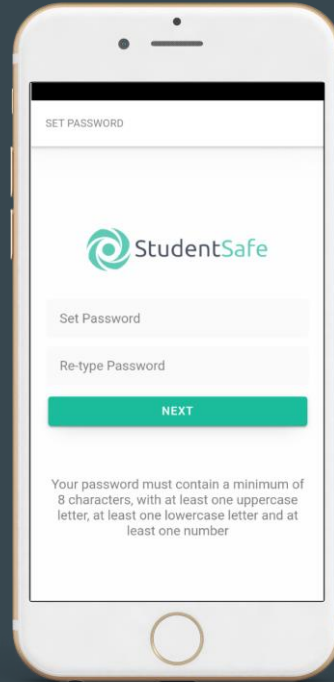
Registration

Select Register

Enter the email address that the school has on file for you and select next.
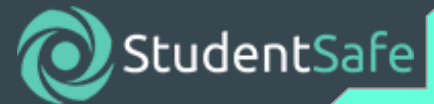
Registration

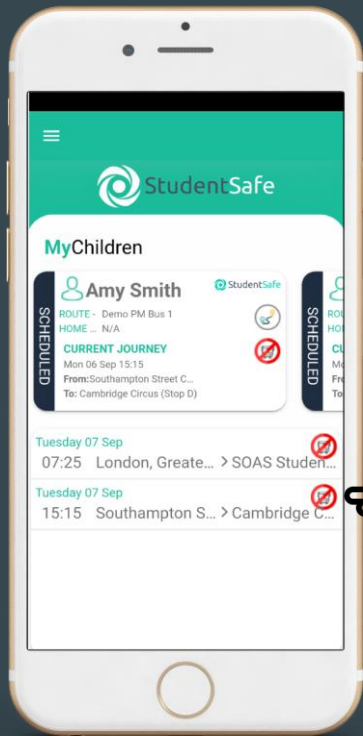You will now receive an OTP (One Time Pass) code to the Mobile Number the school has on file for you.

Here you will need to set a password to use to login to the Application

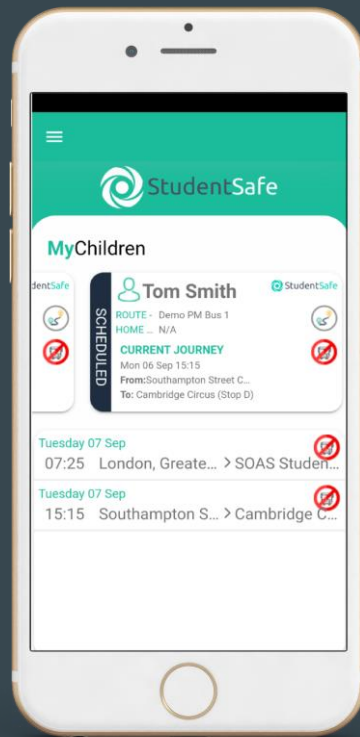You can now log in with your email and newly created password

Home Page

The Home page will display each child and information about the next journeys

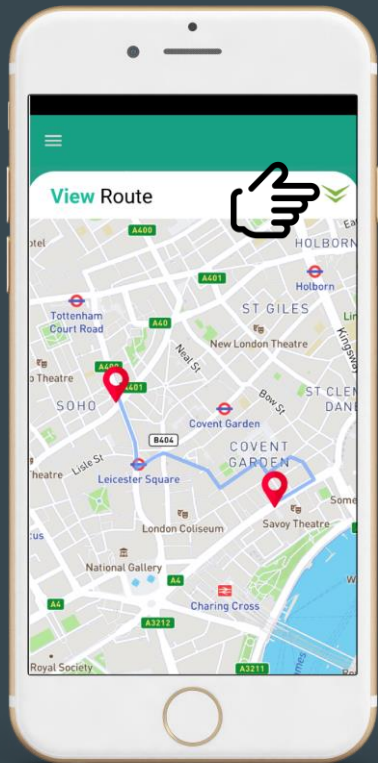Any upcoming journeys will also be displayed here

Scroll Left and right to Switch between Children

MyChildren

Amy Smith
SCHEDULED
ROUTE - Demo PM Bus 1
HOME ... N/A
CURRENT JOURNEY
Mon 06 Sep 15:15
From: Southampton Street C...
To: Cambridge Circus (Stop D)

Tuesday 07 Sep
07:25   London, Greate... > SOAS Studen...

Tuesday 07 Sep
15:15   Southampton S... > Cambridge C...

MyChildren

Tom Smith
SCHEDULED
ROUTE - Demo PM Bus 1
HOME ... N/A
CURRENT JOURNEY
Mon 06 Sep 15:15
From: Southampton Street C...
To: Cambridge Circus (Stop D)

Tuesday 07 Sep
07:25   London, Greate... > SOAS Studen...

Tuesday 07 Sep
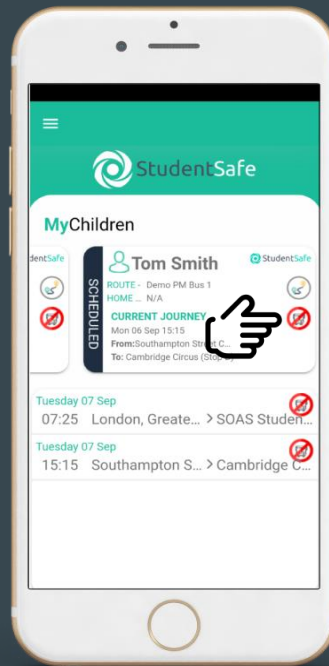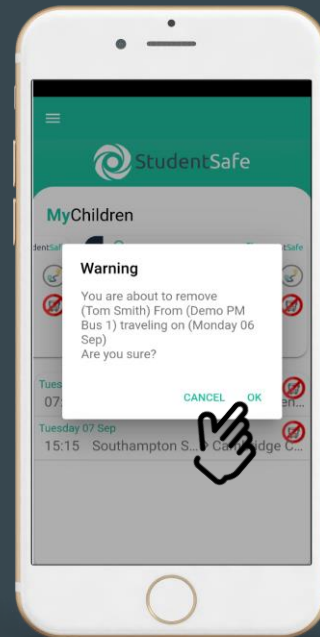15:15   Southampton S... > Cambridge C...

StudentSafe

Home Page

Select this button to View the route
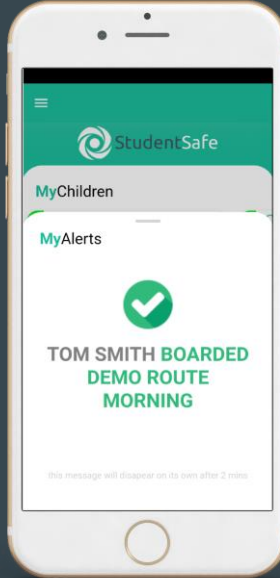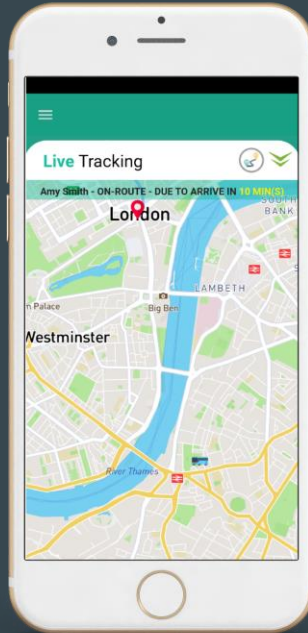
Select the down arrow to close

This icon 🚫 can be used to remove journeys

StudentSafe

Tracking

When the journey begins the Page will now show the current location of the Bus and also some ETA information

Select this icon to view the tracking page full screen

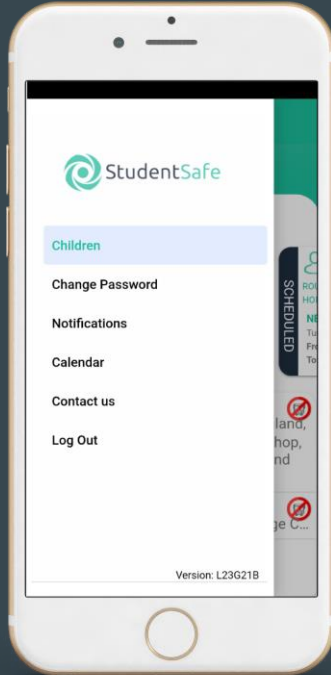Notifications for Boarding and Alighting activity will be sent. swipe down to dismiss them.

StudentSafe

Menu

Select the ☰ Icon to see the full menu options on the app.

-Children
View the current status of your Child(ren)

-Change Password
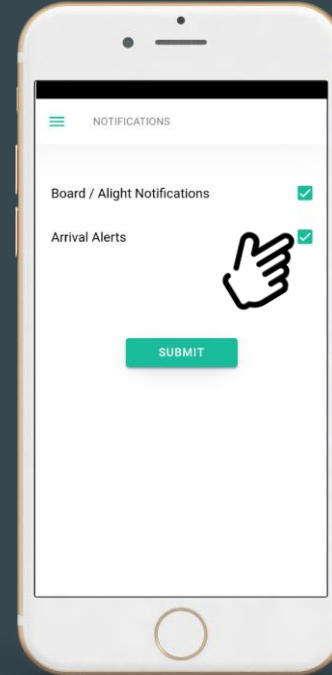Change your password to access the Application

-Notifications
Enable or disable types of notifications

-Calendar
Add/Remove or change days of travel

-Contact Us
See contact information for StudentSafe and the School, Call or Email

The 2 types of notifications can be enabled/disabled in the notifications menu

StudentSafe

Children
Change Password
Notifications
Calendar
Contact us
Log Out

Version: L23G21B

NOTIFICATIONS

Board / Alight Notifications ☑

Arrival Alerts ☑

SUBMIT

Calendar

When selecting the new Calendar option from within the app, you will be directed to the Calendar/My Bookings page.
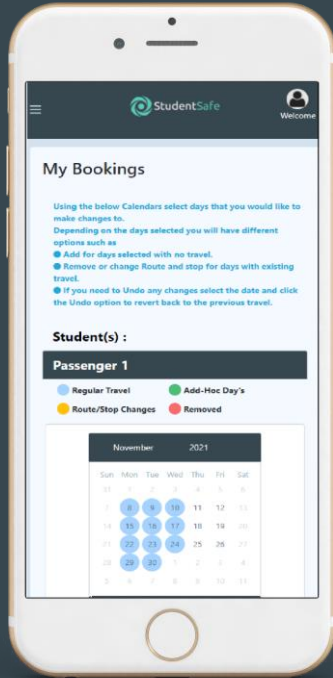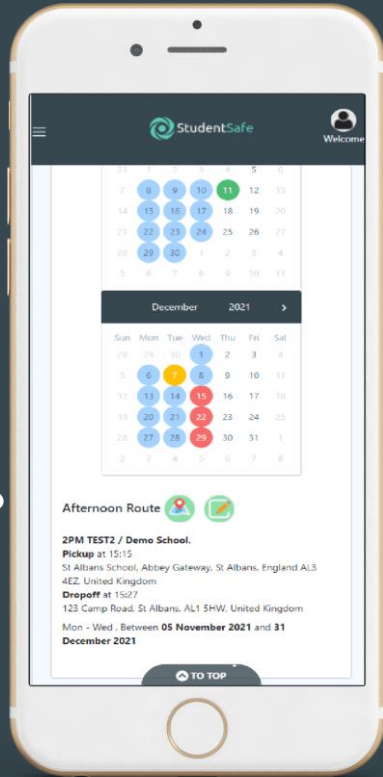
2 Calendars will be shown, Separated by AM and PM journeys. To see the PM journeys scroll down on the device
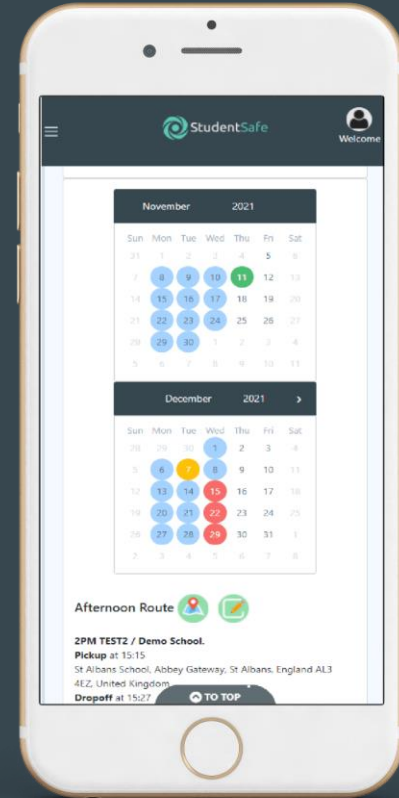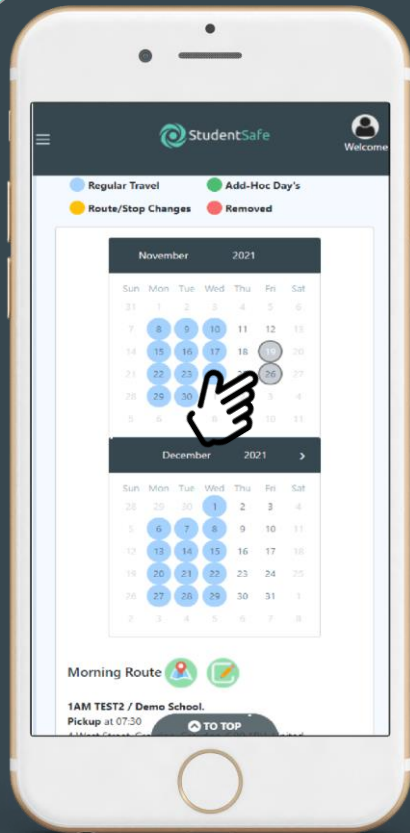
Calendar

Your child's current travel will be shown with a summary below each calendar


The coloured bubbles show the regular travel in Blue, any ad-hoc days that have been added in Green, and Red for days which have been cancelled/Removed. Yellow indicates a stop or route change for that day

- 🔵 **Regular Travel**
- 🟢 **Add-Hoc Day's**
- 🟡 **Route/Stop Changes**
- 🔴 **Removed**

Calendar

Using the calendars you can select individual or multiple days. Once you have selected a day you wish to add/change, select one of the options below.
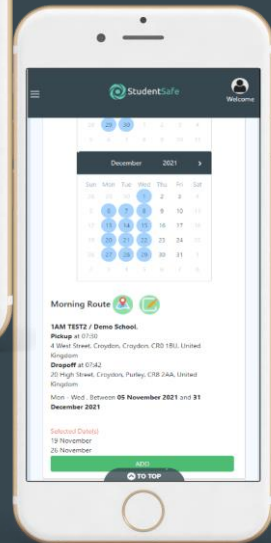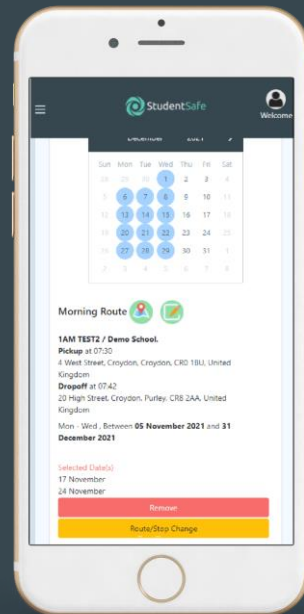
Selecting days with no current travel will give you the ADD option.
Selecting days with existing travel will give you options to Remove or Make a change.

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