Worksheet 1: Email scams

Read the emails and decide which, if any, are genuine and which are phishing or scam emails. They are all accurate copies of emails received received or responded to by one person in the past month. (All links have been removed from these emails, and names have been changed).

List the clues in each email that lead you to believe they are either genuine or fraudulent.

**EMAIL 1** (Paul Hawthorne is on Harry Morris’s list of hotmail contacts)

**Date: Tue, 4 Mar 2017 12:33:39 +0000  
From: p.hawthorn@virgin.com  
Subject: Sad News...Help (Paul Hawthorn)  
To: H Morris**

Hello,  
  
I Hope you get this on time, I made a trip to Ukraine and had my bag stolen from me with my passport, mobile phone and personal effects  therein. The embassy has just issued me a temporary passport but I  have to pay for a ticket and settle my hotel bills with the Manager.  
  
I have made contact with my bank but it would take me 3-5 working  days to access funds in my account, the bad news is my flight will be  leaving very soon but i am having problems settling the hotel bills  and the hotel manager won't let me leave until i settle the bills, I  need your help/LOAN financially and I promise to make the refund once  i get back home, you are my last resort and hope, Please let me know if i can count on you and i need you to keep checking your email because it's the only way i can reach you.  
  
Regards  
  
Paul

**(Response from H Morris)**

**From: hmorris@hotmail.com  
To: p.hawthorn@virgin.com  
Subject: RE: Sad News...Help (Paul Cawthorn)  
Date: Tue, 4 Mar 2017 14:44:33 +0000**

Oh dear, what bad luck. Just let me know what you'd like me to do.

Harry

**EMAIL 2**

**From: p.hawthorn@outlook.com  
To: hmorris@hotmail.com  
Subject: RE: Sad News...Help (Paul Cawthorn)  
Date: Tue, 4 Mar 2017 22:49:27 -0800**

 Am so glad you replied back, All I need now is just £1,850 GBP, You can have it wired to my name via any Western Union Outlet around you..... I'll have to show my passport as ID to pick it up here and i promise to pay you back as soon as I get back home hopefully today.Here is my info where you will wire the money to:  
  
Name: Paul Hawthorn  
Location: 74 Kundiman Street, 33000, Kiev, Ukraine  
COUNTRY = Ukraine  
Amount: £1,850 GBP  
  
As soon as it has been done, kindly get back to me with the MTCN confirmation number.Let me know if you are heading to a western union outlet now..  
  
I owe you a Lot..  
  
Regards,  
  
Paul

**EMAIL 3**

**From: PayPal (**no-replyilo2ognt@emd.pp.co.uk**)**

**Sent: 03 March 2017 23:12:29**

Account status update Response required upon receipt

Click here to confirm information you provided when you created your account

Log in to PayPal to resolve a limitation on your account

Recently, there's been activity in your PayPal account that seems unusual compared to your normal account activities. Please log in to PayPal to confirm your identity and update security questions.

To help protect your account, no one can send money or withdraw money. In addition, no one can close your account, send refunds, remove any bank accounts, or remove credit cards.

### **What's going on?**

We're concerned that someone is using your PayPal account without your knowledge. Recent activity on your account seems to have occurred from a suspicious location or under circumstances that may be different than usual.

**What to do**

Log in to your PayPal account as soon as possible. We may ask you to confirm information you provided when you created your account to make sure you're the account holder.

You should also do the following for your own protection:

* **Check your account details** (address, email, phone, etc.) to make sure they're accurate.
* **Review your account activity** to make sure you recognise the transactions made recently.
* **Report any unknown or unauthorised activity.** Go to the Resolution Centre and click **Dispute a Transaction.**

**What's next?**

* Once you've completed all the tasks, we'll respond within 72 hours.
* If you need help or have any questions, call us on 0800 123 7890

Yours sincerely,  
PayPal

Please do not reply to this email because we are not monitoring this inbox. To get in touch with us, log in to your account and click "Contact Us" at the bottom of any page.

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PayPal (Europe) S.a r.l. et Cie, S.C.A.  
Societe en Commandite par Actions  
Registered office: 22-24 Boulevard Royal, L-00rand Luxemburg  
RCS Luxemburg B 118 123

PayPal Email ID PP-002-658-325-123

**EMAIL 4**

http://t2.gstatic.com/images?q=tbn:ANd9GcQb3Dl_rM6PXZ_xtJQyvBm2y_KduDfYP4NABNufQGXJdVk3sXT-TAX REFUND NOTIFICATION

**From: HM Revenue & Customs**

**Sent: 25 March 2017 01:24:52**

1 attachment | Download all as zip (21.2 KB) Tax – REFUND FORM.html (21.2KB)

Dear Sir/Madame,

After the last annual calculations of your fiscal activity we have determined that you are eligible to receive a tax refund of 304.73 GBP  
Please submit the tax refund request and allow us 6-9 days in order to process it.  
  
To access your tax refund, please follow the steps bellow:  
  
- download the Tax Refund Form attached to this email

- download the attachment

- follow the instructions.  
   
TAX - REFUND FORM.html (21.2 KB)  
  
A refund can be delayed for a variety of reasons. For example submitting invalid records or applying after the deadline.

Revenue and Tax Administrator  
  
HM Revenue & Customs  
Tax Credit Office  
PO Box 1970  
Liverpool  
L75 1WX  
  
TAX REFUND ID: UK3239489-HMRC  
  
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**EMAIL 5**

**From: FENG WEI** [admin11@saoluis.ma.gov.br](mailto:admin11@saoluis.ma.gov.br)

**Subject line: RE:CONFIDENTIAL PROJECT**

I WISH TO DISCUSS A VERY CONFIDENTIAL/PROFITABLE BUSINESS DEAL WORTH OVER US$8.3M WITH YOU.KINDLY REPLY FOR DETAILS IF INTERESTED AT [{FENG.3WEI@QQ.COM](mailto:%7bFENG.3WEI@QQ.COM)

**EMAIL 6**

**Subject line: MY DEAR,**

MY DEAR,  
I AM MRS ROSE CISSE, FROM  KUWAIT, A WIDOW TO LATE  MR MARTIN CISSE, I AM  
55 YEARS OLD, I AM A NEW CHRISTAIN CONVERT, SUFFERING FROM LONG TIME CANCER  
OF THE BREAST,FROM  ALL INDICATIONS  MY CONDITION IS REALLY DETERIORATING  
AND IT IS QUITE OBVIOUS THAT I WOULD NOT LIVE MORE THAN THREE MONTHS,  
ACCORDING TO MY DOCTORS, AND IN ALL INDICATION REGARDS TO MEDICAL ANALYSIS,  
THIS IS BECAUSE THE CANCER STAGE HAS GOTTEN TO A VERY BAD STAGE THAT NO  
HOPE FOR ME TO BE A LIVING PERSON AGAIN,  
  
MY LATE HUSBAND  WAS KILLED DURING THE FRANCE RAID AGAINST TERRORISM IN  
TOGO, AND DURING THE PERIOD OF OUR MARRIAGE WE COULD NOT PRODUCE ANY CHILD,  
MY LATE HUSBAND WAS VERY WEALTHY AND AFTER HIS DEATH, I INHERITED ALL HIS  
BUSINESS AND WEALTH. THE DOCTORS HAS ADVISED ME THAT I MAY NOT LIVE FOR  
MORE THAN THREE  MONTHS, SO I NOW DECIDED TO DIVIDE THE PART OF THIS  
WEALTH, TO CONTRIBUTE TO THE DEVELOPMENT OF THE CHURCH IN AMERICA, AFRICA,  
ASIA AND EUROPE ESPECAILLY CREATE SOLUTION TO PROBLEM OF LESS PREVILEGED  
ONES AND ORPHANAGE HOMES.  
  
I SELECTED YOU AFTER VISITING THE WEBSITE I PRAYED AND FASTED  FOR THREE  
WEEKS OVER IT, I AM WILLING TO DONATE THE SUM OF $10 MILLION DOLLARS, TO  
THE LESS PRIVILEGED. PLEASE I WANT YOU TO NOTE THAT  THIS FUND IS LYING IN  
A BANK IN TOGO AND UPON MY INSTRUCTION,WILL FILE IN AN APPLICATION FOR THE  
TRANSFER OF THE MONEY IN YOUR NAME.  
  
LASTLY,I HONESTLY PRAY THAT THIS MONEY WHEN TRANSFERED WILL BE USED FOR THE  
SAID PURPOSE EVEN THOUHG I AM LATE THEN, BECAUSE I HAVE COME TO FIND OUT  
THAT WEALTH ACQUISITION WITHOUT CHRIST IS VANITY AND I MADE THE PROMISE TO  
GOD THAT THE FUND WILL BE USE TO BUILD HIS TEMPLE. MAY THE GRACE OF OUR  
LORD JESUS THE LOVE OF GOD AND THE FELLOWSHIP OF GOD BE WITH YOU AND YOUR  
FAMILY.  
I AWAIT URGENT REPLY FROM YOU.  
GOD BLESSES YOU.  
MRS ROSE CISSE.

**EMAIL 7**

**From: Student Loans Company**<studentloanscompany@bankaccountconfirm9233951235.com>

**Subject: Grant Payment (ID:17270872997)**

Dear customer,  
  
This is a message for all students receiving grants and loans from the Students Loan Company. Please click the link below to proceed with your grant eligibility check:  
  
http://logon.slc.co.uk.bankaccountconfirm9233951235.com?m=ZmxvcmEuaGVhdGhjb3RlQGdtYWlsLmNvbQ==  
  
Yours sincerely,  
Student Finance England

**Extension task**

List three ways you can prevent yourself from being a victim of phishing.

Tip: Look at the webpage <http://www.banksafeonline.org.uk/node/9>